# USCIS Updates Webpage to Share More Accurate Processing Times

**WASHINGTON**—U.S. Citizenship and Immigration Services (USCIS) today launched a pilot to test a redesigned processing times webpage that displays the data for all forms in an easier-to-read format and also tests a new way of collecting data and calculating the processing times for some forms.

The pilot will test four forms using a new automated methodology for calculating processing times. The four forms are:

- Form N-400, Application for Naturalization;
- Form I-90, Application to Replace Permanent Resident Card;
- Form I-485, Application to Register Permanent Residence or Adjust Status; and
- Form I-751, Petition to Remove Conditions on Residence.

The new webpage makes it easier for anyone to see approximately how long it will take USCIS to process a form, which will help users determine when it is necessary to contact USCIS to make an inquiry if their case is outside the normal processing time.

For the four pilot forms, the information on the webpage reflects a new methodology for collecting and calculating processing times. The new methodology is automated, more accurate, and allows USCIS to post data on processing times within two weeks, compared to six weeks under the old methodology.

The updated page displays processing times in a range for each form based on the date USCIS receives it. The low end of the range for pilot forms shows the time it takes to complete 50 percent of cases, and the high end shows the time it takes to complete 93 percent of cases.  The high end for the non-pilot forms will be adjusted by 30 percent above current cycle times to reflect the time it takes to complete a majority of the cases.

Applicants, petitioners, and requestors can create an online account at uscis.gov/casestatus to track the status of their cases. They may make an "outside normal processing time" case inquiry for any cases pending longer than the time listed for the high end of the range by submitting a service request online or calling the USCIS Contact Center at 1-800-375-5283.

USCIS will continue to seek user feedback during the test phase and expand this methodology to additional forms in the future.

For more information on USCIS and its programs, please visit www.uscis.gov or follow us on Twitter (@uscis), YouTube (/uscis), and Facebook (/uscis).

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