Office of Acquisition Management

U.S. Immigration and Customs Enforcement

Request For Information (RFI)

ERO Overwatch and National Security Enforcement (ERO ONE) Intelligence Research Specialist Professional Support Services

The Department of Homeland Security (DHS), U.S. Immigration and Customs Enforcement (ICE), Enforcement and Removal Operations (ERO), Office of Acquisition Management (OAQ), on behalf of the ERO Overwatch and National Security Enforcement (ERO ONE), is conducting market research to for Intelligence Research Specialist (IRS) Professional Support Services.

ICE anticipates a requirement for **approximately 142 Intelligence Research Specialists and two Project Managers** supporting ERO headquarters and designated field locations throughout the United States. The Government anticipates that personnel assigned to this requirement will require the qualifications, experience, and security eligibility necessary to perform complex intelligence research and analytical support.

The contemplated services include intelligence research, all-source analysis, intelligence collection support, intelligence product development, trend and threat analysis, network and relationship analysis, intelligence-gap analysis, field intelligence support, analytical support to operational planning, briefing and presentation support, and related intelligence program and coordination activities.

A draft Statement of Work (SOW) is attached for industry review and comment.

The Government is considering a **Firm-Fixed-Price (FFP) contract structure** and is seeking industry feedback to determine whether the contemplated scope, staffing model, transition requirements, performance standards, and pricing structure are reasonable and supportable.

This RFI is being issued sole for market research and acquisition-planning purposes. It is not a solicitation or request for proposal and does not constitute a commitment by the Government to issue a solicitation or award a contract.

RESPONSE INSTRUCTIONS

Responses shall be submitted electronically in unlocked and searchable PDF format.

The Government requests that responses follow the format below:

- Maximum length: 8 pages (capability statement and tables included in the maximum pages)
- Font style/size: Times New Roman and 11 point
- Margins: 1 inch on all sides
- Paper sizes: 8.5 x 11 inches
- Line spacing: Single spaced
- Page numbers: Required in the footer
- File naming convention: Company Name – ERO ONE RFI Response – Date
- Section headings: Clearly identify the question being addressed
- Tables: Permitted; text in tables shall be no smaller than 9 point

The **title page and table of do not count against the eight-page limitation.**

Respondents shall also provide a corporate capability statement which is counted against the eight-page limitation. The capability statement should address the company's relevant intelligence, national security, law enforcement, cleared workforce, and program management capabilities.

Marketing brochures, general corporate literature, and other attachments not specifically requested should not be submitted.

Responses exceeding the page limitation may not be reviewed beyond the stated page limit.

COMPANY AND BUSINESS INFORMATION

The following information should appear on the title page and will not count against the eight-page response limitation:

- Company name
- UEI
- Business size
- Socioeconomic status
- Point of contact(s), including name, title, telephone number, and email address
- Applicable contract vehicles, including OASIS+ domain(s), if applicable
- Facility clearance level
- Whether the respondent intends to perform as a prime contractor

QUESTIONS FOR INDUSTRY

1. Relevant Experience and Corporate Capability

Describe your company's experience performing intelligence research, all-source analysis, law enforcement intelligence, national security analysis, or other work comparable to the ERO ONE requirement.

Explain how this experience demonstrates your ability to perform the ERO ONE requirement at the size, complexity, geographic scope, and security level contemplated.

2. Cleared Workforce and Nationwide Staffing Capability

Describe your company's ability to recruit, retain, deploy, and manage approximately 142 qualified Intelligence Research Specialists across multiple locations nationwide, together with two Project Managers in the Washington, DC area.

Address:

- Current availability of personnel with Top Secret eligibility and eligibility for access to Sensitive Compartmented Information (TS/SCI)
- Approximate number of personnel your company could realistically make available within 30, 60, and 90 days after award
- Locations where recruiting may be difficult
- Approach to filling vacancies and replacing personnel
- Experience maintaining a large cleared workforce over multiple years
- Use of subcontractors or teaming partners, if anticipated
- Measured used to retain senior intelligence professionals

Identify any Government-controlled security, suitability, badging, facility access, or system access processes that could affect staffing or transition timelines.

3. Transition and Management Approach

Based on your experience with comparable cleared professional services contracts, describe realistic approach for transitioning into a requirement of this size.

Address:

- Reasonable number of calendar days needed to complete contractor-controlled transition activities
- Recommended interim staffing milestones

- Management structure for a nationwide workforce
- Whether two Washington, DC-based Project Managers are sufficient
- Need, if any, for regional leads, site leads, deputy PMs, or other management support
- Approach to quality control and performance oversight across multiple locations

Identify the primary transition risks the Government should address in the solicitation

4. Contract Type, Pricing, and Cost Drivers

The Government is considering a Firm-Fixed-Price structure for the core requirement.

Based on the draft SOW, address whether FFP is appropriate and identify the information industry would need to develop responsible fixed pricing.

Discuss:

- Areas of uncertainty that could cause offerors to include significant pricing contingencies
- Major cost drivers
- Geographic labor market differences
- Cleared labor availability
- Recommended treatment of travel
- Whether surge requirements should be included in the fixed price or separately priced
- Whether another contract structure, including a hybrid approach, would better allocate risk and why

The Government is not requesting a formal price proposal. Respondents may provide a Rough Order of Magnitude (ROM) or general pricing observations if useful to the Government's market research.

5. Draft SOW Risks, Competition Barriers, and Recommended Changes

Review the attached draft SOW and identify the most significant issues the Government should address before issuing a solicitation.

At a minimum, identify:

- Requirements that are unclear, duplicative, inconsistent, or difficult to price
- Requirements that may unnecessarily restrict competition
- Personnel qualifications that may materially limit the available labor pool
- Staffing or geographic requirements that create significant performance risk

- Performance standards that may be difficult to measure objectively
- Government dependencies that could affect contractor performance
- Security or access requirements that may affect transition or staffing
- Recommended changes that would improve the Government's ability to obtain fair and reasonable pricing

Respondents should identify the specific SOW section associated with each recommendation.

SUBMISSION INFORMATION

This RFI is issued for market research purposes only. It is not a solicitation, request for proposal, invitation for bid, or commitment by the Government to issue a solicitation or award a contract.

Responses will be used to support acquisition planning, including evaluation of industry capability, competition, small business participation, contract type, acquisition vehicle, staffing assumptions, transition requirements, and the final scope of the requirement.

Information submitted to this RFI will not be evaluated as a formal proposal. The Government will not reimburse respondents for costs incurred in preparing or submitting a response.

Please submit responses no later than **September 25, 2026, at 3:00 p.m. Eastern Time** to: the Contracting Officer **Diana Brozi:** Diana.Brozi@ice.dhs.gov and Contract Specialist **Nicole Black:** Nicole.Black@ice.dhs.gov.

Vendors should clearly mark any proprietary, confidential, or business-sensitive information included in their response.

Thank you for your time and interest.