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U.S. Immigration
and Customs
Enforcement



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IHSC – Managed Care

Important Notification as of Nov. 12, 2025: IHSC has a new claims processing, Third Party Administrator.

- IHSC has a new Third Party Administrator for claims processing services. **We are diligently working to prepare our new claims processing system for operations.**
- **Continue to hold all claim submissions while we work to bring the new system online.**
- Detailed **instructions for the new claims submission process will be shared with you soon** (once the system is operational and the government is open/funded).
- Do not mail or submit electronic claims to the VAFSC as their services terminated Oct. 3, 2025. All mail will be returned to sender.
- **IHSC will continue to provide referrals and authorizations for the critical services you provide to our patients covered under 18 USC 4006: Subsistence for prisoners for health services.**
- IHSC will continue to share updates as they become available. Your contributions are invaluable, and we are committed to ensuring continuity of care during this period of change. Thank you for your understanding and cooperation. If you have any immediate concerns or questions, please feel free to contact us at IHSC_HPMU_info@ice.dhs.gov.

Important Notification Effective Oct. 3, 2025, Related to Medical Claims Processing

- Effective Oct. 3, 2025, claims processing for all medical claims by the Veterans Affairs Financial Services Center (VAFSC) has been terminated.
- **Note:** Regardless of timely filing, this impacts current and prior fiscal year claims until ICE can secure alternative claims processing services.
- New claims processing guidance is forthcoming. Please continue monitoring this site for the latest information.
- ***Do not mail or submit electronic claims to the VAFSC until further notice.*** All mail will be returned to sender.

IHSC will share updates as they become available. Thank you for your understanding and patience. If you have questions or concerns, please contact IHSC_HPMU_info@ice.dhs.gov.

ICE Health Service Corps (IHSC) administers a health care system that provides direct patient care to detained aliens housed at approximately 19 designated facilities throughout the nation. IHSC oversees care provided to detained aliens housed in contracted (non-IHSC staffed) facilities nationwide. Local community-based providers and hospitals who provide off-site care are an important component of IHSC's health care because they comprise the IHSC Provider Network.

Updated: 11/12/2025

ADDRESS

 500 12th St SW
Washington, DC
20536

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