

# CBP One™ Mobile Application

## CBP One™ Mobile Application

A single portal for multiple CBP services to streamline your experience.



### **i** Recent Updates

Effective January 20, 2025, the functionalities of CBP One™ that previously allowed undocumented aliens to submit advance information and schedule appointments at eight southwest border ports of entry is no longer available, and existing appointments have been cancelled.

For further inquiries, please contact CBP's Office of Public Affairs at [CBPMediaRelations@cbp.dhs.gov](mailto:CBPMediaRelations@cbp.dhs.gov).

CBP One™ is a mobile application that grants you access to a variety of services provided by U.S. Customs and Border Protection (CBP). This includes:

- Check Border Wait Times
- Apply for a Provisional I-94 Entry
- Request an Inspection of Agriculture or Biological Products
- Submit a Travelers Manifest for Bus Operators

Through a series of guided questions, the app directs you to the appropriate services based on your needs.

The CBP One™ mobile application is **FREE** to use and available to everyone who has access to a mobile device. You can download the app from the Apple App and Google Play stores.

Visit the [DHS/CBP/PIA-068 CBP One™ Mobile Application](#) page to read CBP One's™ privacy impact assessment.

## **CBP One™ Features**

### **Check Border Wait Times**

Use the app to check estimated wait times and open lane status 24/7 at land ports of entry.

### **Apply for a Provisional I-94 Entry**

The I-94 Entry feature allows travelers to apply for a provisional I-94 prior to arriving at a land border crossing. Travelers who apply for their I-94 ahead of time will experience faster processing times to expedite entry. Travelers can also quickly access their current I-94 submission to view critical information such as, how long they can remain in the U.S., and use it for proof of visitor status once in the United States.

## **Request an Inspection of Agriculture or Biological Products**

If you are a traveler arriving at an airport of entry, you can request an inspection of biological materials, cleaning and disinfection of shoes worn on a farm or near livestock, or food items (e.g. fresh fruits and vegetables, meats), live animals (pets, service animals, emotional support animals), or hunting trophies.

## **Submit a Travelers Manifest for Bus Operators**

Create and submit an advance traveler manifest in compliance with the advance passenger information systems requirements.

### **Contact Information**

Please report any questions or comments to [CBPOne@cbp.dhs.gov](mailto:CBPOne@cbp.dhs.gov) and you will receive a response as soon as possible.

CBP One™ I-94 is available nationwide. However, the ability to make appointments for perishable cargo is available at participating ports of entry (POE) only. Please [contact your POE](#) for more information.

**Last Modified: Jan 20, 2025**